

**Apr 30, 2021**

Virtual Academy, one of the nation's most comprehensive training, compliance, and communication platforms for public safety professionals, is pleased to announce our educational partnership with the Ark-Tex Council of Governments. Together, Virtual Academy and ARK-TEX will begin a training initiative across their district that ensures Emergency Communication District leaders and telecommunicators have the knowledge, skills, and abilities needed to improve emergency response time.

Merle Luster, ENP\_9-1-1 PSAP Operations Coordinator, Ark-Tex Council Of Governments, "Quite frankly, when I looked into Virtual Academy and realized the affordability, high-level training and then found out they were a TCOLE approved provider it was a win, win, win. I also work with 12 agencies, so when I found out they do pool submission it was the fourth win! So far I've been thrilled with everything from the platform being easy to use, like assigning training instantly, to my options for notifications from anywhere; it seems obvious it was designed specifically with our needs in mind."

"We also appreciate that since Virtual Academy works with our PD, there's a great symmetry we get to take advantage of when we both work on the same system and can share knowledge through a shared online training platform."

Dr. Nassar Nassar, CEO and founder of Virtual Academy stated, "We are excited about our partnership with Ark-Tex COG and expanding our partner network across the state of Texas that already includes CAPCOG, Cameron County ECD, as well as many other PSAP's. This new initiative will allow us to provide elite training delivered online or hybrid to more 9-1-1 professionals who serve Texas communities." Dr. Nassar indicated

About Virtual Academy: Virtual Academy Advanced Training Solutions is the leader in elite training, compliance, and communication for law enforcement, telecommunicators, and other public safety sectors. The company is proudly based in Martin, Tennessee, and committed to serving those who serve others with the highest level of support and training because they deserve more.